

## Refund and Cancellation Policy

We will always work towards complete customer satisfaction. In the event, if you wish to cancel the services provided, we will refund back the money, provided the reasons are genuine and proved after investigation. Our Policy for the cancellation and refund will be as follows:

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### Cancellation Policy

Your cancellation will be considered under the following conditions:

- The password/s must be unused
- No cancellations or refunds can be processed for any orders after 20 days from the purchase date

For single orders with multiple passwords, you can cancel the full order if the above conditions are met. If you have purchased in bulk and wish to cancel individual passwords in a bulk/volume order (example: you ordered 15, but want to cancel 3), we can do that for you provided that the above mentioned conditions are met.

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### Refund Policy

In case any client is not completely satisfied with our products we can provide a refund.

If paid by credit card, refunds will be issued to the original credit card provided at the time of purchase and in case of payment gateway name payments refund will be made to the same account.

Once initiated on our end, the refund may take a few business days to process before it is reflected in the associated account. We are not accountable for any transaction fees incurred by your bank or credit card, nor any difference in the exchange rate between the date of purchase and the date the refund is issued.